

**THE SURGERY IS
CLOSED TO
PATIENTS FOR
REGULAR HEALTH CARE
ON ACCOUNT OF THE
CORONAVIRUS
EPIDEMIC.**

**YOU MUST NOT
ENTER THE
PREMISES
UNLESS YOU
HAVE BEEN
INVITED TO DO
SO.**

THE PRACTICE CLINICIANS WILL START TRIAGE OF ALL PATIENTS FROM TUESDAY 16 FEBRUARY 2020 UNTIL FURTHER NOTICE.

PLEASE RING THE SURGERY RECEPTION ON 020 8985 1930 TO ADVISE THEM OF YOUR NEED. IF INDICATED, RECEPTION STAFF WILL THEN ALLOCATE YOU TO A TRIAGE QUEUE AND A CLINICIAN WILL RING YOU BACK AT THE EARLIEST. Triage is a system to establish the order of treatment by clinical need whilst protecting clinicians, staff and other patients from getting infected.

PLEASE POST YOUR PRESCRIPTION THROUGH THE LETTERBOX BY THE SIDE OF THE MAIN ENTRANCE AND YOUR REPEAT WILL BE ISSUED WITHIN 48 HOURS AS NORMAL.

PATIENTS ARE EXPECTED TO BE TRUTHFUL AND SUPPORTIVE IN THESE DIFFICULT TIMES. SO SIMPLY RING US AND WE WILL PROVIDE YOU WITH THE BEST AVAILABLE ADVICE. IF YOU DELIBERATELY DECEIVE STAFF AND CLINICIANS ABOUT YOUR SYMPTOMS, YOU WILL BE REMOVED FROM THE PRACTICE LIST WITH IMMEDIATE EFFECT.

SYMPTOMS OF CORONAVIRUS

Please visit the Practice website at www.Kingsmeadhealthcare.co.uk for information on the latest advice and guidance including the protective steps you can take and how to self-isolate.

- ANY RESPIRATORY SYMPTOMS SUCH AS **NEW COUGH** (continuous cough – this means you've started coughing repeatedly)
COLD, SORE THROAT, SNEEZE
SHORTNESS OF BREATH
- **OR FEVER** (a high temperature – you feel hot to touch on your chest or back)

Use the NHS 111 online coronavirus service if:

- you feel you cannot cope with your symptoms at home
- your condition gets worse
- your symptoms do not get better after 7 days

Use the 111 coronavirus service

Only call 111 if you cannot get help online.